



This project has received financial support from the European Union Programme for Employment and Social Innovation "EaSI" (2014- 2020).

For further information please consult:
<http://ec.europa.eu/social/easi>



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the European Union



INNOVATION IN SOCIAL SERVICES IN CASTILLA Y LEÓN, SPAIN



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WHAT IS "PACT"?

PACT – ProActive Case-based Targeted model for social inclusion—is a project for innovation in social services in Castilla y León, Spain, co-funded by the European Commission through the EU Programme for Employment and Social Innovation (EaSI) 2014-2020.

WHAT ARE THE AIMS?

To design, implement and evaluate a new model of care and intervention for social inclusion provided by the Social Services of Castilla and Leon. This new model aspires to serve as a reference for other administrations at the national and EU level.



HOW WILL THIS BE DONE?

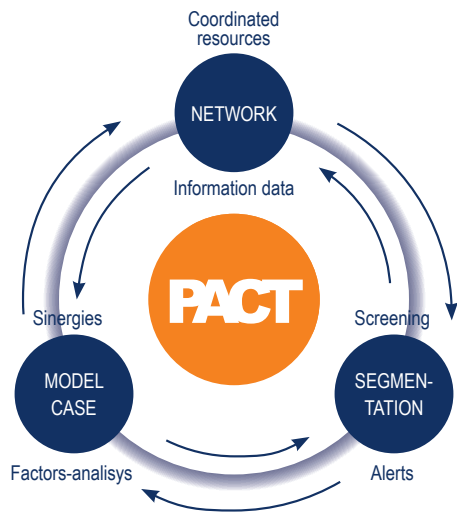
These three simultaneous strategies will be **piloted** in four different geographical locations (León, Salamanca, Valladolid and Valladolid province). The pilots will be **evaluated** in depth, in order to generate evidence based on the implementation in real contexts of changes in our approach to social inclusion.



WHAT ARE THE STRATEGIES?

PACT will simultaneously test three strategies, working in combination:

1. A pact to coordinate efforts between public services and private social solidarity initiatives (**NETWORK**), using a platform of procedure exchange, joint intervention protocol, and shared resources.
2. A new person-centered **model** of social intervention for inclusion both through multidimensional diagnosis in situations of inclusion/exclusion, and through a comprehensive and positive approach which empowers the individual.
3. A new technological information management tool (**population segmentation**), based on mathematical information processing models which permit the selection of the most opportune intervention actions in each case, and which allow for preventative intervention through early warning system to prevent chronic situations.



TARGET GROUPS

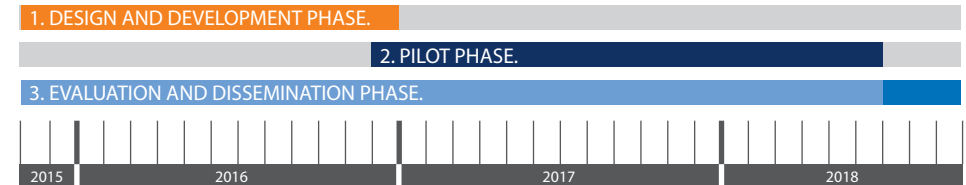
People receiving care through the social services are the main target group, in situations where there is a risk of social exclusion. The pilot project will be focused especially on those who receive Minimum Income benefits in Castilla y León.

The changes that PACT proposes will directly impact the social services system, providing a new intervention approach as well as new organisation of the service network.

This is a person-centered initiative based on their interests and an understanding of each individual's complex situation.



PROJECT TIMELINE



PROJECT COST

The investment in this social service innovation project totals:

2,779,057.63 €